



Republic of the Philippines

**DEPARTMENT OF SCIENCE AND TECHNOLOGY**

**Philippine Atmospheric, Geophysical and Astronomical Services  
Administration (PAGASA)**

22 August 2019

**SUPPLEMENTAL / BID BULLETIN**

**Addendum No. 2019-028-01**

**Project Title: "Supply, Delivery, Installation, Testing, Commissioning and Training of One (1) Lot Licensed ZIMBRA Collaboration System"; ABC Php2,000,000.00 / PR No. 2019-06-0497 / Ref. No. IB2019-028**

This Bid Bulletin is being issued to all prospective bidders to clarify, amend and/or modify certain provisions in the Terms of Reference (TOR) and to answer the written clarificatory questions submitted by prospective bidders, to wit:

Queries of **UR SOLUTION INC.**

QUESTION/s	PAGASA-BAC ANSWER/s
1. In the Terms of Reference Section E. BID PROPOSAL CONTENTS, it is indicated among the qualifications of the bidder is #4 <b>"Must be at least Zimbra Silver Partner"</b> . We would like to request that this requirement be removed. Due to some changes this year in Zimbra partnership levels, there are no longer any Zimbra Silver Partners in the Philippines. As such, the inclusion of this requirement will result in a failed bid.	The <b>"Must be at least a Zimbra Silver Partner"</b> will be replaced by <b>"Must be at least a Zimbra Authorized Value Added Reseller"</b> .
2. Section F. TECHNICAL SPECIFICATIONS AND REQUIRMEENTS, item number 3, the Red Hat Enterprise Linux License does not indicate a period of coverage. It should indicate a <b>Three (3) Year</b> license subscription as this is the requirement of the end-user.	The Red Hat Enterprise Linux License should be a Three (3) Year period coverage.
In the Checklist of Requirements section, part II Technical Requirements, H-2: Duly Filled-up Manufacturer's Authorization Form (MAF). We would like to find out if the MAF to be submitted can be in the Manufacturer's letterhead would be acceptable, instead of the PAGASA watermarked form (kindly review the attached sample). The MAF is usually signed by top management in their headquarters and sent via email in PDF form. This has been acceptable in our other government bids. We are concerned because mailing the physical PAGASA form to signed and having them mail it back would take too long. If a hardcopy of the MAF is required, it can be requested during Post Qual.	Our prescribed Manufacturer's Authorization Form should be used and submitted by the prospective bidders. However, this letter of authority should be on the letterhead of the Manufacturer and should be signed by a person competent and having he special power of attorney to bind the Manufacturer.

Queries of **MICROGENESIS BUSINESS SYSTEMS**

QUESTIONS/s	PAGASA-BAC ANSWERS/s
<p><b><u>“E. BID PROPOSAL CONTENTS” as per TOR</u></b></p> <p>The “E.2 Must have a certified Red Hat JBoss Administrator” shall be omitted and shall be replaced with “E.2 Must have a local Certified Zimbra Training Instructor”</p>	<p>The project is focusing more on the reliability and robustness of the application software of Zimbra Collab, than the RedHat OS. Certified RHSA is enough qualification for the prospective bidders to provide support for the OS.</p>
<p>As-is. The “E.3 Must be a Zimbra Certified Training Partner” shall be retained.</p>	<p>The project is focusing more on the reliability and robustness of the application software of Zimbra Collab, than the RedHat OS. Inclusive training will focus on the Zimbra system administration not on RH OS administration</p>
<p>The “E.4 Must be at least a Zimbra Silver Partner” shall be modified into “E.4 Must be at least a Zimbra Authorized Value-Added Reseller”</p>	<p>Term of words used in Zimbra partnership level was recently changed.</p>
<p>As-is. The “E.5 Must be a Red Hat Advance Business Partner” shall be retained.</p>	<p>The project is focusing more on the reliability and robustness of the application software of Zimbra Collab, than the RedHat OS. We still prefer those prospective bidders with the category of RH Advance Business Partner to do the implementation of OS and providing the after-sales support. The RH Ready Partner are entry level partners or plain resellers of RedHat.</p>
<p><b><u>“F. TECHNICAL SPECIFICATION AND REQUIREMENTS” as per TOR</u></b></p> <p>The “F.2 SNS License for Standard Edition Mailbox” shall be appended with “Three (3) year license subscription”</p>	<p>The “F.6 Local Technical Services” and “G. Warranty Requirements” explicitly mentioned a 3-year warranty period of committed technical support and a 3-year warranty on system and software updates including maintenance support. These refers to the license subscription and support for RedHat OS and Zimbra Collab application software.</p>
<p>The “F.3 Red Hat Enterprise Linux Server, Standard” shall be appended with “Three (3) year license subscription”</p>	<p>The “F.6 Local Technical Services” and “G. Warranty Requirements” explicitly mentioned a 3-year warranty period of committed technical support and a 3-year warranty on system and software updates including maintenance support. These refers to the license subscription and support for RedHat OS and Zimbra Collab application software.</p>

This shall form an integral part of the Bid Documents.

For guidance and information of all participating bidders.

**SGD.**

**ENGR. CATALINO L. DAVIS**

*Chairperson, PAGASA-BAC*