



02 February 2026

**SUPPLEMENTAL BID BULLETIN**  
ADDENDUM NO. 2026-14-02

**Subject: Web Hosting Services** (Reference: PR 2025-10-0662 EPA || IB 2026-14)

This Bid Bulletin is being issued to all prospective bidders to clarify, amend and/or modify certain provisions in the Bidding Documents and to answer written queries and clarificatory questions during the pre-bid conference by prospective bidders, to wit:

Queries from: **Sagesoft Solutions Inc.**

Queries	Answers
<p><b>1. Audited Financial Statements (AFS) and Income Tax Return (ITR)</b></p> <p>The bidding documents require the AFS and ITR to be "stamped." However, pursuant to recent BIR issuances, these documents are now filed electronically and are no longer physically stamped by the BIR. Instead, they bear a File Reference Number (FRN).</p>	<p>In view of the electronic filing system adopted by the Bureau of Internal Revenue (BIR), Audited Financial Statements (AFS) and Income Tax Returns (ITR) that are electronically filed and bearing a valid File Reference Number (FRN) shall be accepted as compliant with the requirement for "BIR-stamped" documents.</p>
<p><b>2. PhilGeps Registration - Annex A Documents</b></p> <p>May we clarify whether it is still necessary to submit the Annex A supporting documents (e.g., Mayor's Permit, SEC Registration, etc.), or if a valid and updated PhilGEPS Certificate (Platinum/Red Membership) will suffice?</p>	<p>A valid and updated PhilGEPS Certificate (Platinum Membership) is sufficient.</p>
<p><b>3. Certified True Copy Requirement</b></p> <p>Are the submitted documents required to be Certified True Copies, or will copies signed by the authorized representative of the bidder be acceptable?</p>	<p>The signature of the authorized representative is sufficient.</p>
<p><b>4. Statement of Compliance - Technical Specifications</b></p> <p>For the Statement of Compliance, may we clarify whether bidders are required to accomplish the prescribed form using the TOR specifications, or if it is acceptable to attach the TOR itself, indicate "Comply" or "Not Comply" beside each parameter, and reference the corresponding supporting documents?</p>	<p>All bidders are required to accomplish the prescribed Statement of Compliance form and provide the necessary information corresponding to the TOR/Technical Specifications.</p>

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<p><b>5. Local Zone Requirement</b></p> <p>The TOR states that the bidder must have an established local zone; however, it does not explicitly specify whether this must be within the Philippines. May we request clarification or confirmation that the "local zone" refers to a zone established in the Philippines to avoid ambiguity and ensure proper compliance?</p>	<p>The requirement for an "established local zone" shall mean a zone established and operating within the Philippines.</p>
<p><b>6. Manufacturer's Authorization and Undertaking/Oath</b></p> <p>The requirement for the Manufacturer's Authorization Form and Undertaking/Oath appears to be applicable to hardware procurement. Since this project involves cloud services, may we clarify if this requirement may be omitted? Alternatively, would a Letter of Support or Authorization stating that the bidder is an authorized cloud partner be acceptable?</p>	<p>The bidders may submit a <b>Letter of Support or Authorization</b> from the cloud service provider, confirming that the bidder is an authorized partner or reseller.</p>
<p><b>7. Bidding Documents (Sections 1-5)</b></p> <p>The requirements indicate "Bidding Documents, Sections 1-5." May we kindly confirm whether bidders are required to attach copies of these sections in their submission, or if these sections are for reference only?</p>	<p>Bidders are required to submit printed copies of Bidding Documents, Sections 1-5, including all Annexes and any issued Supplemental/Bid Bulletins, as part of their bid submission. These documents shall be included under Tab K of the bid.</p>
<p>8. Could the BAC please clarify which method will be used for bid evaluation in this procurement? Will it be the Lowest Calculated Bid (LCB) or the Lowest Calculated and Responsive Bid (LCRB) method?</p>	<p>The bid evaluation for this procurement will be conducted using the Lowest Calculated Bid (LCB) / Lowest Calculated and Responsive Bid (LCRB) method, in accordance with RA 12009 and its IRR.</p>

Queries from: **Innovate Communications Inc.**

Queries	Answers
<p>1. General Clarification</p> <p>May we respectfully request this clarification to determine whether the evaluation and award for this procurement will be based on the Lowest Calculated Bid (LCB) or the Lowest Calculated Responsive Bid (LCRB), as this will guide our compliance and bid submission.</p>	<p>The bid evaluation for this procurement will be conducted using the Lowest Calculated Bid (LCB) / Lowest Calculated and Responsive Bid (LCRB) method, in accordance with RA 12009 and its IRR.</p>

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<p>2. ITB, Page 90. III. Financial Requirements Digital Copy</p> <p>Is it required to provide a password for the PDF files, excel or word file of the submitted docs?</p>	<p>No passwords are needed for PDF, Excel, or Word files. Bids must be submitted manually. PDF copies must match the hard copies, while only the Excel or Word file for Source of Goods Form and Summary of Bid Prices is requested.</p>
<p>3. Checklist of Requirements, Page 90. (Additional Instructions, letter c. Use the prescribed bidding forms)</p> <p>Prescribed bidding forms, - Can the bidder just follow the format of the forms, not necessarily bearing the watermark or logo of the procuring entity? One of the required forms is the Credit Line Certificate issued by the bank.</p> <p>If some forms, required to bear the watermark or logo of the procuring entity, can you provide a word file of the forms so we can edit it accordingly.</p>	<p>In reference to Checklist of Requirements, Page 90 (Additional Instructions, Letter c), please be informed that all PAGASA-issued bidding forms contain the official watermark and logo and must be used by all bidders.</p> <p>For documents issued by third parties, such as the Credit Line Certificate, the prescribed format may be followed and the PAGASA watermark or logo is not required.</p> <p>Editable copies of PAGASA bidding forms shall be provided to interested bidders upon payment of the applicable fee.</p>
<p>4. Address for the submission of Bids: which of the two addresses would be the final to submit our bid docs? PAGASA-RMS Office, 3rd Floor, PAGASA Main Building, Science Garden Complex, Senator Miriam Defensor-Santiago Ave., Brgy. Central, Quezon City – if submitted before the deadline for the date and time of Submission of Bids. Amihan Conference Room*, 2nd Floor PAGASA Main Building, Science Garden Complex, Senator Miriam Defensor-Santiago Ave., Brgy. Central, Quezon City (* - subject to change)</p>	<p>With regard to the Address for the Submission of Bids, please be informed that:</p> <ul style="list-style-type: none"> <li>• <b>Bids submitted prior to the deadline</b> shall be received at the <b>PAGASA-RMS Office, 3rd Floor, PAGASA Main Building, Science Garden Complex, Quezon City.</b></li> <li>• <b>Bids submitted on the deadline date and time</b> shall be received at the <b>Amihan Conference Room, 2nd Floor, PAGASA Main Building, or at such other venue as may be announced by the Bids and Awards Committee.</b></li> </ul> <p>Submission of Bids: <u>10 Feb 2024   9:00 AM</u></p> <p>Opening of Bids : <u>10 Feb 2024   10:00 AM</u></p>
<p>5. Section D, Item: Storage / Page 2</p> <p>Storage for Web Servers: Under "Compute Resources," the TOR specifies Web Servers in an Auto-Scaling Group. However, the storage capacity for these specific instances is not defined. Does the "100GB" requirement listed under "API Servers" in the Storage section also apply to the Web Servers?</p>	<p>Yes. The storage requirement of 100 GB applies to all compute servers, including the Web Servers in the Auto-Scaling Group. The reference to "API Servers" in the Storage section was a typographical error.</p>

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<p>6. Section D, Item: Storage / Page 2</p> <p>API Server Tech Specs: The Storage section lists "API Servers: 100GB each," but these servers are not mentioned in the Compute section. Are these separate instances? If yes, please provide the required vCPU and RAM specifications.</p>	<p>The reference to "API Servers" in the Storage section was a typographical error. It is the storage requirement of the compute servers</p>
<p>7. Section D, Item: Cache Server / Page 2</p> <p>Cache Server Requirements: To provide an accurate cost for the Cache Server, may we know the required Memory (RAM) capacity and the intended engine (e.g., Redis or Memcached)? (Note: TOR currently specifies 12.93 GB RAM but not the engine).</p>	<p>The engine can be Valkey</p>
<p>8. Section D, Item: DevOps Automation Tools / Page 2</p> <p>DevOps Use Case: Regarding the 50 builds/10 pipelines monthly requirement, is PAGASA requiring an AWS-native toolset (CodeBuild/CodePipeline), or is the agency open to integrated third-party platforms (e.g., GitLab/GitHub)?</p>	<p>Both AWS-native and third-party DevOps platforms are acceptable. The chosen solution should be the one that best supports secure and efficient deployment.</p>
<p>9. Section D, Performance &amp; Scalability / Page 2</p> <p>Uptime &amp; Maintenance: A Multi-AZ AWS architecture can achieve 99.95% uptime. May we clarify if "Planned Maintenance Windows" are excluded from the downtime calculation, provided they are coordinated with PAGASA IT in advance?</p>	<p>Planned maintenance windows are excluded.</p>
<p>10. Section D, Support &amp; Maintenance / Page 3</p> <p>Inclement Weather Definition: For the "30-minute response time," what is the specific trigger? Is it the hoisting of a Tropical Cyclone Wind Signal (TCWS) by PAGASA in Metro Manila, or does it cover any "Red Warning" rainfall alerts?</p>	<p>Default Trigger would be Tropical Cyclone Alerts &amp; Warnings and in emergency event if needed</p>
<p>11. Section D, Support &amp; Maintenance / Page 3</p> <p>Support Location &amp; Subcontracting: Is it mandatory for the 24/7 Cloud Engineers to be physically based in the Philippines? Is subcontracting allowed for this project?</p>	<p>It is not mandatory to be based in the Philippines but it is a strong advantage if the engineer can speak Filipino for easier communication</p>

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Queries from: **Radenta Technologies Inc.**

Queries	Answers
<p>12. Service Level Agreement</p> <p>Cloud Service:</p> <ul style="list-style-type: none"><li>● The Cloud Service Provider shall ensure that the cloud platform is available with a monthly uptime percentage of at least 99.95% during any monthly billing cycle as a "Service Commitment".</li><li>● Technical Support must be available 24 x 7 days.</li><li>● Technical Support must be on standby during inclement weather.</li></ul> <p>The bidder warrants that it shall strictly conform to all the Terms and Conditions of this Terms of Reference.</p> <p>Please clarify the scope of the 24/7 Technical Support. Is it limited to infrastructure Management (Cloud/OS level), or does it include Application-level support?</p>	<p>Applicable to infrastructure and software layers only. The application-level support is excluded.</p>

This shall form an integral part of the Bid Documents.

For guidance and information of all participating bidders.

**SHIRLEY J. DAVID, MoS**  
Chairperson, PAGASA-BAC

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