



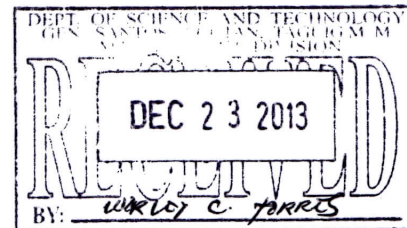
Department of Science and Technology
Philippine Atmospheric, Geophysical and
Astronomical Services Administration (PAGASA)
 Science Garden, Agham Road, Diliman, Quezon City 1100

CERTIFICATION OF COMPLIANCE

Pursuant to Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Thereof

I, **VICENTE B. MALANO**, Filipino, of legal age, Officer-in-Charge, Administrator's Office of the Philippine Atmospheric, Geophysical and Astronomical Services Administration (PAGASA), being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its implementing Rules and Regulations, hereby declare and certify the following truths:

1. The PAGASA has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency
 - b. Frontline services offered
 - c. Step-by-step procedure in availing of frontline services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Amount of fees
 - g. Required documents
 - h. Procedure for filing complaints
2. The Citizen's Charter is posted as information billboards in all the service offices of PAGASA that deliver frontline services.
3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
4. The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information material (e.g. booklet or brochure).
5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
6. The Citizen's Charter was first published on February 2011 and underwent review and revision as required under Section 4, Rule IV of the IRR: *The office or agency shall review the Citizen's Charter whenever necessary, but not less than once every two years. (Nothing has changed with the process but still it will be reviewed)*
7. The Citizen's Charter already shows the improvements (minimum of three) that resulted from the process review of frontline service delivery, specifically: *(indicate process improvements made such as streamlining of procedures, shortened turnaround time, reduction in the number of signatories, etc.)*



This Certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 19th day of December 2013 in Quezon City, Philippines.

VICENTE B. MALANO, Ph.D.

OIC, Administrator's Office, PAGASA

SUBSCRIBED AND SWORN to before me this 20 DEC 2013 day of December 2013 in Quezon City, Philippines, with affiant exhibiting to me his/her PAGASA ID# 571 issued on December 06, 1982 at Quezon City.

Doc No.: 374
 Series of: 1
 Fee Paid: 1
 O.R. No.: 2013

ATTY. GABRIEL U. VILLALUZ

Notary Public for Quezon City

Until December 31, 2013 -2014

PTR No. 7581024 / 1-2-2013

IBP No. 834426 / 1-2-2013

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